

CUNY Academic Commons - Support #4902

domain mapping request - Patrick Sweeney

2015-11-14 10:15 AM - scott voth

Status:	Resolved	Start date:	2015-11-14
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Domain Mapping	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Domain You Want to Map to: http://patrickswweeney.info			
Commons Site: http://patrickswweeney.commons.gc.cuny.edu			
Go Live Date: 11/18/15			
Preferred Contact Method: pswee001@gmail.com			

History

#1 - 2015-11-14 12:03 PM - Matt Gold

Added Patrick as a watcher, as I recently created a Redmine account for him here.

#2 - 2015-11-16 11:18 AM - Boone Gorges

- Assignee set to Matt Gold

- Target version set to Not tracked

Matt, please make the request of IT, and let me know when it's complete.

#3 - 2015-11-16 12:01 PM - Matt Gold

request submitted. I'll update when I hear something

#4 - 2015-11-30 12:31 PM - Matt Gold

- Assignee changed from Matt Gold to Boone Gorges

This is done.

#5 - 2015-11-30 03:44 PM - Raymond Hoh

- Status changed from New to Reporter Feedback

It looks there are two problems:

1) The domain request was for patrickswweeney.info.

However, it appears that Patrick set the www.patrickswweeney.info domain to resolve to the Commons:

<https://www.whatsmydns.net/#CNAME/www.patrickswweeney.info>

And not patrickswweeney.info:

<https://www.whatsmydns.net/#CNAME/patrickswweeney.info>

Patrick, can you ensure that patrickswweeney.info resolves to the Commons as well?

2) Matt, can you ask IT to see if the www.patrickswweeney.info domain was set as well as patrickswweeney.info?

#6 - 2015-11-30 03:45 PM - Matt Gold

will do

#7 - 2015-12-01 03:43 PM - Patrick Sweeney

OK - I've set patrickswweeney.info to the Commons as well - Thanks!

#8 - 2015-12-01 06:27 PM - Raymond Hoh

Thanks for getting back to us, Patrick.

patricksweneey.info should now be properly mapped to your site on the Commons.

www.patricksweneey.info doesn't work yet as we still need to hear back from IT. You could probably fix this on your end so www.patricksweneey.info redirects to patricksweneey.info as an alternative solution.

#9 - 2015-12-07 01:32 AM - Raymond Hoh

- Status changed from Reporter Feedback to Resolved

Just checking in on this ticket and www.patricksweneey.info now redirects to patricksweneey.info, so it looks like this is now resolved.