

CUNY Academic Commons - Support #5096

Domain Mapping Request: Lauren Spradlin

2016-01-11 05:46 PM - scott voth

Status:	Resolved	Start date:	2016-01-11
Priority name:	Normal	Due date:	
Assignee:	scott voth	% Done:	0%
Category name:	Domain Mapping	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Domain You Want to Map: http://www.laurenspradlin.info/			
Address on the Commons: http://lsprad.commons.gc.cuny.edu/			
Go Live Date: asap?			
Preferred Contact Method: spradlin.lauren@gmail.com			
I will let Lauren know what she needs to do on her side.			
Related issues:			
Related to CUNY Academic Commons - Support #12313: domain mapping - laurenspr...		Duplicate	2020-01-19

History

#1 - 2016-01-11 09:51 PM - Boone Gorges

- Status changed from New to Assigned
- Assignee set to Matt Gold
- Target version set to Not tracked

Assigning to Matt to make the request of IT.

#2 - 2016-01-13 09:31 AM - scott voth

Lauren wrote me to say that she has made the changes on her side.

#3 - 2016-01-13 09:52 AM - Matt Gold

Request to IT sent.

#4 - 2016-01-14 09:49 AM - Matt Gold

IT reports that this was done.

#5 - 2016-01-14 10:15 AM - Boone Gorges

- Status changed from Assigned to Resolved

Setup is complete: <http://www.laurenspradlin.info/>

#6 - 2019-11-07 12:37 PM - Boone Gorges

- Status changed from Resolved to Assigned
- Assignee changed from Matt Gold to scott voth

Scott, we received word from IT that this domain is no longer mapped to the Commons. Could you reach out to the user to see whether she plans to reactivate it? If not, IT would like the mapping to removed from the system (we'll keep the site, of course).

#7 - 2019-11-07 01:09 PM - scott voth

I have sent her an email and will let you know when she replies.

#8 - 2019-11-11 12:50 PM - scott voth

Lauren recently renewed her domain and wants to continue with the domain mapping. I asked her to check with her domain provider to see what might be the problem. Haven't heard back yet.

#9 - 2019-11-27 09:39 AM - Lihua Wang

Hi I would like to check in on this issue.

We would like to either get the issue resolved or drop the mapping on the server in the next couple of weeks.

Thanks,

Lihua

#10 - 2019-11-27 02:40 PM - scott voth

Hi - I have written another email to Lauren to see if she has any updates. Will let you know.

#11 - 2019-12-16 04:11 PM - Lihua Wang

FYI, we have removed the domain's expired cert, as well as the mapping configuration for this domain in web server.

if the user fixes the domain resolution at a later time and still desires to have mapping restored, please forward the request to itservices@gc.cuny.edu

thank you.

#12 - 2019-12-16 05:24 PM - scott voth

- Status changed from Assigned to Resolved

Thank you Lihua - She never responded to my last email. I will let you know if she reponds. For now, I will close this issue.

#13 - 2020-01-21 06:01 PM - Raymond Hoh

- Related to Support #12313: domain mapping - laurenspradlin.info added

#14 - 2020-01-21 06:08 PM - Raymond Hoh

- Status changed from Resolved to In Progress

Lihua Wang wrote:

FYI, we have removed the domain's expired cert, as well as the mapping configuration for this domain in web server.

if the user fixes the domain resolution at a later time and still desires to have mapping restored, please forward the request to itservices@gc.cuny.edu.

thank you.

Just wanted to update this ticket, the user has updated their CNAME for their laurenspradlin.info domain to point to commons.gc.cuny.edu.

As per Lihua's request, I have sent an email to itservices@gc.cuny.edu asking to remap the domain.

Going to reopen this ticket for now.

#15 - 2020-01-21 06:37 PM - Lihua Wang

- Status changed from In Progress to Resolved

the domain has been mapped, together with the ssl generation.

#16 - 2020-01-21 07:30 PM - Raymond Hoh

Thanks Lihua!