

CUNY Academic Commons - Bug #5177

No "My Papers" tab

2016-01-28 10:14 AM - Marilyn Weber

Status:	Resolved	Start date:	2016-01-28
Priority name:	Normal	Due date:	
Assignee:	Raymond Hoh	% Done:	0%
Category name:	Toolbar	Estimated time:	0.00 hour
Target version:	1.9.6		
Description			
I do not have a "My Papers" tab in my profile drop-down menu. Is it just me?			
I'm working on "Microsoft Edge", the IE-like browser for cheap tablets (I'm on an Acer)			
- Marilyn			
(Boone, my tech limitations means I'll test that profile fix in a few hours when I can get to a better machine.)			

History

#1 - 2016-01-28 10:32 AM - Boone Gorges

- File *cac-my-papers.tiff* added

- Status changed from New to Reporter Feedback

Hi Marilyn - I'm seeing the My Papers item on all accounts I've tested with, nested between My Messages and My Friends. See the attached screenshot. Are we looking in the same place?

#2 - 2016-01-28 10:33 AM - Boone Gorges

- File *cac-my-papers.jpg* added

readding as a jpg

#3 - 2016-01-28 12:40 PM - Marilyn Weber

- File *No My Papers.JPG* added

Yes, we're looking at the same spot, and now I'm viewing on Chrome on a full PC. Screenshot attached.

#4 - 2016-01-28 03:16 PM - Marilyn Weber

- File *Profile.JPG* added

And it does seem to be just my problem - screenshot from a student (attached) shows that he has it.

#5 - 2016-01-28 10:05 PM - Boone Gorges

Very weird. I just used our user-switching plugin to act as your account, and I saw the menu item there.

Are you having problems seeing any other parts of Social Paper? When you go to your Commons Profile <http://commons.gc.cuny.edu/members/mweber/?commons-profile=1>, do you see Paper as a menu item on the left?

Ray, any ideas?

#6 - 2016-01-28 11:04 PM - Raymond Hoh

- Category name set to *Toolbar*

- Status changed from *Reporter Feedback* to *Resolved*

- Assignee set to *Raymond Hoh*

- Target version set to *1.9.6*

Ray, any ideas?

It looks like Marilyn is viewing a Commons subdomain.

Since Social Paper isn't network-activated, the "My Papers" menu item does not show up if you are not on the main Commons site.

I've added a commit to fix this here:

<https://github.com/cuny-academic-commons/cac/commit/6532f2217dd0d399f31139c6ed96e51078729300>

Thanks for reporting the bug, Marilyn!

#7 - 2016-01-29 08:37 AM - Marilyn Weber

No problem.

And just to clarify - I always see it on the left. It's on the right-hand profile tab that's a problem

Files

cac-my-papers.tiff	230 KB	2016-01-28	Boone Gorges
cac-my-papers.jpg	163 KB	2016-01-28	Boone Gorges
No My Papers.JPG	24.9 KB	2016-01-28	Marilyn Weber
Profile.JPG	26.4 KB	2016-01-28	Marilyn Weber