

CUNY Academic Commons - Feature #5222

Change email address in the footer of email notifications

2016-02-10 10:21 PM - Matt Gold

Status:	Resolved	Start date:	2016-02-10
Priority name:	Normal	Due date:	
Assignee:	Matt Gold	% Done:	0%
Category name:	Email Notifications	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Email notifications now contain the line: "For any requests, please contact commons@gc.cuny.edu " I'm cc'ing Marilyn and Steve here for confirmation, but I am not certain that we are checking that address regularly anymore. Instead, we should offer the direct zendesk email that will create tickets: support@cunycommons.zendesk.com Marilyn and Steve, please confirm And if we are no longer checking that address, we should search the entire Commons for mentions of commons@gc.cuny.edu and change them to this new address.			

History

#1 - 2016-02-11 12:01 AM - Raymond Hoh

I'll make the change once I receive confirmation.

FYI, the email template can be altered through the "Settings > WP Better Emails" main Commons admin page.

#2 - 2016-02-11 12:13 AM - Matt Gold

FYI, the email template can be altered through the "Settings > WP Better Emails" main Commons admin page.

Aha! Thanks!

Steve and Marilyn, please confirm.

#3 - 2016-02-11 10:25 PM - Boone Gorges

- Target version set to Not tracked

#4 - 2016-04-08 11:49 AM - Matt Gold

- Status changed from Assigned to Resolved

- Assignee changed from Raymond Hoh to Matt Gold

I noticed that this hadn't been done, so I've just made the change