

NYCDH Community Site - Bug #5530

Error updating plugin

2016-05-05 11:18 AM - Matt Gold

Status:	Resolved	Start date:	2016-05-05
Priority name:	Normal	Due date:	
Assignee:	Raymond Hoh	% Done:	0%
Category name:		Estimated time:	0.00 hour
Target version:			
Description			
Hi Ray,			
When I update plugins on the NYCDH site, I run into the following error:			
An error occurred while updating Event Tickets: The update cannot be installed because we will be unable to copy some files. This is usually due to inconsistent file permissions. lang, common, src, vendor, common/lang, common/src, common/vendor, src/deprecated, src/admin-views, src/resources, src/views, src/template-tags, src/Tribe, common/src/deprecated, common/src/admin-views, common/src/functions, common/src/resources, common/src/Tribe, common/vendor/jquery, src/resources/images, src/resources/css, src/resources/js, src/views/tickets, src/Tribe/Admin, common/src/functions/template-tags, common/src/resources/images, common/src/resources/css, common/src/resources/js, common/src/Tribe/Asset, common/src/Tribe/Admin, common/src/Tribe/PUE, common/vendor/jquery/images, common/src/Tribe/Admin/Notice			
I think that this is because the plugin comes from a private repo. is that right? Or is it a server permissions issue? Thanks for your help with this.			

History

#1 - 2018-02-21 07:16 PM - Raymond Hoh

- Status changed from Assigned to Resolved

We use wp-cli to perform updates so this is no longer valid.