

CUNY Academic Commons - Bug #5825

Cannot login to new server

2016-07-22 05:38 PM - Stephen Real

Status:	Resolved	Start date:	2016-07-22
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Server	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Using Firefox and Chrome after clearing all history, cookies, etc. I get errors when I try to login to the new server. Screenshots attached.			

History

#1 - 2016-07-22 05:45 PM - Matt Gold

- Status changed from New to Assigned
- Assignee set to Boone Gorges

#2 - 2016-07-22 06:18 PM - Boone Gorges

- Category name set to Server
- Status changed from Assigned to Testing Required
- Target version set to Not tracked

Thanks for reporting, Steve. It looks like a number of the mods that I had to make to get SSL working were wiped out during the last resync from the production site. I've reinstated them, and everything appears to be working now.

The critical thing here is not the login: it's that you should see the red box when visiting <https://commons.gc.cuny.edu>. Keep hard-refreshing/clearing cache until you do. Then login et al should work as expected.

#3 - 2017-06-20 01:43 PM - Stephen Real

- Status changed from Testing Required to Resolved

Since new server has been in production for nearly a year, this ticket is obviously resolved.

Files

2016-07-22_17-35-38.png	113 KB	2016-07-22	Stephen Real
new server login.png	107 KB	2016-07-22	Stephen Real