

CUNY Academic Commons - Bug #5871

RBE duplicate post attempts

2016-08-05 04:03 PM - Boone Gorges

Status:	Resolved	Start date:	2016-08-05
Priority name:	Normal	Due date:	
Assignee:	Raymond Hoh	% Done:	0%
Category name:	Reply By Email	Estimated time:	0.00 hour
Target version:	Not tracked		

Description

On new server: I just sent an RBE response. It posted successfully, but I also got a "Could not be posted because it appears you have already made the same reply." email. 3:59 EDT.

Could be a temporary fluke (RBE worked properly earlier), but I'm posting here in case it has something to do with the load balancer/Memcached setup.

History

#1 - 2016-08-05 04:10 PM - Raymond Hoh

I'm deactivating RBE temporarily to let the duplicate connections run its course and will reactivate RBE again in about 10 minutes.

#2 - 2016-08-05 04:24 PM - Raymond Hoh

- Status changed from New to Resolved

- Target version set to Not tracked

Okay, all connections are closed now and I've just reactivated RBE.

Let me know if you encounter this again.

#3 - 2016-10-07 09:49 AM - Matt Gold

- File Screen Shot 2016-10-07 at 9.47.59 AM.png added

Hi Ray,

Just wanted to let you know that I've encountered this problem again. Please see the attached screenshot.

#4 - 2016-10-08 09:42 PM - Raymond Hoh

Thanks for the report, Matt.

I just checked the logs and there was an IMAP connection problem at 07-Oct-2016 00:54:36 UTC, which caused the duplicate connections.

However, things look like they have resolved by themselves. Let me know if this happens again.

Files

Screen Shot 2016-10-07 at 9.47.59 AM.png	55.1 KB	2016-10-07	Matt Gold
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