

# CUNY Academic Commons - Bug #6011

## HTML in Commons email

2016-09-13 01:23 PM - Stephen Real

<b>Status:</b>	Resolved	<b>Start date:</b>	2016-09-13
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Raymond Hoh	<b>% Done:</b>	0%
<b>Category name:</b>	Email Notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	1.10		
<b>Description</b>			
The HTML in this email message is not rendered properly. Matt reported this and wonders if the HTML was added by the Commons or manually by the user. Screen shot attached:			
<b>Related issues:</b>			
Related to CUNY Academic Commons - Feature #2049: Rich-text forum posts		<b>Resolved</b>	<b>2016-10-30</b>

### History

#### #1 - 2016-09-13 01:52 PM - Boone Gorges

- Assignee changed from Boone Gorges to Raymond Hoh

Ray, could you have a look?

#### #2 - 2016-10-11 10:12 PM - Boone Gorges

- Target version set to 1.9.31

Bump :-D

#### #3 - 2016-10-21 05:06 PM - Boone Gorges

- Target version changed from 1.9.31 to 1.9.32

#### #4 - 2016-11-01 09:56 PM - Boone Gorges

- Related to Feature #2049: Rich-text forum posts added

#### #5 - 2016-11-01 09:56 PM - Boone Gorges

Ray, I'm guessing that this will be fixed automatically by the rich text forum changes in 1.10. Is that right?

#### #6 - 2016-11-01 09:56 PM - Boone Gorges

- Target version changed from 1.9.32 to 1.10

#### #7 - 2016-11-02 07:50 AM - Raymond Hoh

Boone Gorges wrote:

Ray, I'm guessing that this will be fixed automatically by the rich text forum changes in 1.10. Is that right?

Yes, that's my operating assumption!

#### #8 - 2016-11-07 10:51 AM - Boone Gorges

- Status changed from New to Resolved

It looks like HTML emails are coming through as expected. Just after the 1.10 release, I saw an email come through with unrendered HTML, but on examination, it looks like the user pasted HTML into the Visual tab, which results in escaped characters:

<http://commons.gc.cuny.edu/groups/cuny-academic-commons-subcommittee/forum/topic/call-for-cboxwordpress-developer-on-contract-humanities-alliance-3/>

Let's mark resolved and deal with specific issues as they come up.

**Files**

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2016-09-13\_13-18-42.png

189 KB

2016-09-13

Stephen Real