

CUNY Academic Commons - Bug #6106

504 error

2016-09-29 12:49 PM - Marilyn Weber

Status: Resolved	Start date: 2016-09-29
Priority name: Normal	Due date:
Assignee:	% Done: 0%
Category name: Server	Estimated time: 0.00 hour
Target version: Not tracked	

Description

Steve Brier reports:"I get a 504 error when I try to get to My Profile from the pulldown menu." This ws at 12:04. I've asked him to try again later today so we can see if the problem is persistent.

History

#1 - 2016-10-02 11:50 AM - Boone Gorges

- *Category name set to Server*
- *Status changed from New to Reporter Feedback*
- *Target version set to Not tracked*

Hi Marilyn - Thanks for reporting this. 12:04 on Thursday was around the time that Lihua was performing some configuration changes to our server, and I'm wondering whether what Steve saw may have been a temporary glitch caused by bad timing. Did Steve verify whether it happened again later in the day?

#2 - 2017-11-15 01:55 PM - Boone Gorges

- *Status changed from Reporter Feedback to Resolved*