

CUNY Academic Commons - Bug #6530

Nudge emails not happening in 1.10 test

2016-10-28 06:28 PM - Stephen Real

Status:	Resolved	Start date:	2016-10-28
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Registration	Estimated time:	0.00 hour
Target version:	1.10		
Description			
I followed the script and created an account called stevieb			
I got the initial activation request, but so fare after 15 minutes no nudges.			
Related issues:			
Related to CUNY Academic Commons - Feature #5342: Create auto-emails to peopl...		Resolved	2016-03-18

History

#1 - 2016-10-30 02:00 PM - scott voth

I am experiencing the same. Successfully created account. Got email but did not activate. But I never got a nudge.

#2 - 2016-10-31 01:40 PM - Boone Gorges

- Target version set to 1.10

#3 - 2016-10-31 01:42 PM - Boone Gorges

- Category name set to Registration

- Assignee set to Boone Gorges

I have a feeling this is linked to cron in our dev environment. I'll look into it.

#4 - 2016-10-31 01:42 PM - Boone Gorges

- Related to Feature #5342: Create auto-emails to people on Unconfirmed list to nudge towards completion added

#5 - 2016-10-31 02:14 PM - Boone Gorges

- Status changed from New to Testing Required

Found the problem!

Outgoing emails on cdev are blocked for any address not on a whitelist (basically, members of the CUNY team group). This was causing the notification emails to be lost in the ether.

Fixed in <https://github.com/cuny-academic-commons/cac/commit/219f34d0c0a5ec6f6ede947e0574faeab5011ea9>

This could use a quick check by a member of the team. Thanks!

#6 - 2016-10-31 09:19 PM - Stephen Real

~~I am trying to retest, but there is an edit that stops me from using my cuny email. It says an account already exists with that email address, which is correct - that is my production commons account. I do need to register with cuny email, correct? Do you want to disable that edit?~~

never mind. I found the documentation on how to test with a non cuny email.

Sorry!

#7 - 2016-10-31 10:22 PM - Stephen Real

I tested with non-cuny code and got the nudge email, but I did not get the original activation link email.

#8 - 2016-11-01 10:20 AM - Boone Gorges

- Status changed from Testing Required to Resolved

I think the initial registration email is being blocked for the same reason. Maybe worth looking at at some point, but for the time being, we know that the nudges work. Thanks, Steve and Scott!