

## CUNY Academic Commons - Bug #6599

### Accept Friend button not working

2016-11-04 11:16 AM - Marilyn Weber

<b>Status:</b> Duplicate	<b>Start date:</b> 2016-11-04
<b>Priority name:</b> Urgent	<b>Due date:</b>
<b>Assignee:</b> Raymond Hoh	<b>% Done:</b> 0%
<b>Category name:</b> ZenDesk	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b> 1.10	
<b>Description</b> A Zendesk user reports:  I'm trying to accept a friend request on the CUNY Commons site. On the friends/requests/ page on my profile, clicking the Accept button opens up a tab to <a href="https://www.zendesk.com/web-widget/?utm_source=webwidget&amp;utm_medium=poweredbyzendesk&amp;utm_campaign=image[zendesk.com]">https://www.zendesk.com/web-widget/?utm_source=webwidget&amp;utm_medium=poweredbyzendesk&amp;utm_campaign=image[zendesk.com]</a> but does not mark the request as accepted. I'm running Firefox on Windows. I paused AdBlock and Ghostery so there is probably no interference from a browser plugin. This seems like a bug -- just giving you a heads up. Robin — Robin Camille Davis Emerging Technologies & Online Learning Librarian  I am able to replicate this on Chrome on a PC. Attached screenshots show before and after	
<b>Related issues:</b> Related to CUNY Academic Commons - Bug #6611: Zendesk overlay prevents clicki... <b>Resolved</b> <b>2016-11-04</b>	

### History

#### #1 - 2016-11-04 11:42 AM - Raymond Hoh

Possibly related to [#6602](#).

I've deployed a fix for [#6602](#). Can you ask Robin to refresh the page and purge their browser cache and try again?

#### #2 - 2016-11-04 12:17 PM - Marilyn Weber

Success for both of us!

#### #3 - 2016-11-04 06:35 PM - Raymond Hoh

- Category name set to ZenDesk
- Status changed from New to Duplicate
- Assignee set to Raymond Hoh
- Target version set to 1.10

Cool! Thanks for verifying, Marilyn.

#### #4 - 2016-11-05 09:29 AM - Boone Gorges

- Related to Bug #6611: Zendesk overlay prevents clicking on elements throughout Commons sites added

### Files

AcceptProblemStep2.JPG	91.2 KB	2016-11-04	Marilyn Weber
AcceptProblemStep1.JPG	75.8 KB	2016-11-04	Marilyn Weber