

CUNY Academic Commons - Bug #6602

Add Friend button not working

2016-11-04 11:21 AM - Marilyn Weber

Status:	Resolved	Start date:	2016-11-04
Priority name:	High	Due date:	
Assignee:	Raymond Hoh	% Done:	0%
Category name:	ZenDesk	Estimated time:	0.00 hour
Target version:	1.10		
Description			
Robin Camille Davis also reports: on the profile page, when I tried to click the "Add friend" button, it wasn't clickable — the cursor became the text-editing cursor instead of the tiny-hand cursor, in random places in the grey area of the profile page including the friend button. I used Inspect Element to hide the "ticketSubmissionForm" iframe, and the profile page became usable again. Same behavior in Firefox and Chrome.			
I was able to replicate this - just trying on Luke's page.			
Related issues:			
Related to CUNY Academic Commons - Bug #6611: Zendesk overlay prevents clicki...		Resolved	2016-11-04

History

#1 - 2016-11-04 11:41 AM - Raymond Hoh

- Category name set to ZenDesk
- Status changed from New to Resolved
- Assignee set to Raymond Hoh
- Target version set to 1.10

Thanks for the report, Marilyn.

Robin is absolutely correct that this is a problem related to the new ZenDesk "ticketsSubissionForm" iframe (see [#4985](#)).

I've added a fix in [commit d21a1ec](#).

This is deployed as a hotfix on production.

#2 - 2016-11-04 12:14 PM - Marilyn Weber

Success!

#3 - 2016-11-05 09:29 AM - Boone Gorges

- Related to Bug #6611: Zendesk overlay prevents clicking on elements throughout Commons sites added