

## CUNY Academic Commons - Bug #6695

### Member reply to announcement goes to Commons address

2016-11-14 10:59 AM - Matt Gold

<b>Status:</b> Duplicate	<b>Start date:</b> 2016-11-14
<b>Priority name:</b> Normal	<b>Due date:</b>
<b>Assignee:</b> Raymond Hoh	<b>% Done:</b> 0%
<b>Category name:</b> Group Announcements	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b> 1.10.3	
<b>Description</b> A member in a group replied to an announcement; the reply went to the Commons email address. This seems like a similar issue to what we saw in ticket <a href="#">#6674</a>  Screenshot attached	
<b>Related issues:</b>	
Related to CUNY Academic Commons - Bug #6674: Member RBE responses to documen...	<b>Resolved</b> 2016-11-11
Related to CUNY Academic Commons - Feature #3175: Replace Announcements with ...	<b>Resolved</b> 2014-04-25

### History

#### #1 - 2016-11-14 10:59 AM - Matt Gold

- Related to Bug #6674: Member RBE responses to document uploads added

#### #2 - 2016-11-14 02:25 PM - Boone Gorges

- Assignee changed from Boone Gorges to Raymond Hoh

- Target version set to 1.10.2

Ray, is this a regression? I can't remember whether RBE natively handles our group announcements (which are standard BP activity items).

#### #3 - 2016-11-14 09:52 PM - Raymond Hoh

This sounds like a regression.

We disabled RBE for group announcements, but this looks to have broken since using the new BuddyPress email system.

This is probably due to the way I had to reconfigure RBE so it would work with BP emails. Probably an action/filter firing order issue.

Will look into it.

#### #4 - 2016-11-15 11:37 AM - Raymond Hoh

The non-RBE notice should be back again. See:

<https://github.com/cuny-academic-commons/cac/commit/53b293d3818fb3d46473d028f8b458d109c690ea>

This is available for testing on cdev.

As for the reply to the group announcement itself, I forget what we did in the previous iteration of emails. Where did replies to non-RBE content go to? commons@gc.cuny.edu or cunycommons@gmail.com or some other email address?

#### #5 - 2016-11-15 02:47 PM - Matt Gold

Hi All --

Have we instituted the feature where "announcements" are deprecated but group admins have the ability to force their messages out to everyone, regardless of email setting? If so, I think RBE should be enabled on announcements, since they'll just be like forum posts but ones that have also been forced out via email. I would say that replies to announcements should **not** override user email preferences. Thoughts?

#### #6 - 2016-11-15 02:52 PM - Boone Gorges

Have we instituted the feature where "announcements" are deprecated but group admins have the ability to force their messages out to everyone, regardless of email setting?

Not yet. <https://redmine.gc.cuny.edu/issues/3175>

If so, I think RBE should be enabled on announcements, since they'll just be like forum posts but ones that have also been forced out via email. I would say that replies to announcements should not override user email preferences. Thoughts?

This seems right to me.

**#7 - 2016-11-15 02:52 PM - Boone Gorges**

- Related to Feature #3175: Replace Announcements with a force-email option on new forum posts added

**#8 - 2016-11-15 03:15 PM - Boone Gorges**

As for the reply to the group announcement itself, I forget what we did in the previous iteration of emails. Where did replies to non-RBE content go to? [commons@gc.cuny.edu](mailto:commons@gc.cuny.edu) or [cunycommons@gmail.com](mailto:cunycommons@gmail.com) or some other email address?

I thought they went to the RBE email address, which then responded that the particular item doesn't support replying by email.

**#9 - 2016-11-20 04:06 AM - Raymond Hoh**

If so, I think RBE should be enabled on announcements, since they'll just be like forum posts but ones that have also been forced out via email. I would say that replies to announcements should not override user email preferences. Thoughts?

There was a reason why we disabled RBE for group announcements. See [#2686](#).

People cannot reply to group announcements on the frontend, so we chose to disable RBE for group announcements as well. Also, only those subscribed via the group's "All Mail" option could reply to group announcements.

We can revert this behavior, but I think [#3175](#) might be more appropriate to turn RBE back on for group announcements.

**#10 - 2016-11-21 05:16 PM - Boone Gorges**

We can revert this behavior, but I think [#3175](#) might be more appropriate to turn RBE back on for group announcements.

I agree with this. Does that mean there's nothing left to do on this ticket?

**#11 - 2016-11-21 10:17 PM - Boone Gorges**

- Target version changed from 1.10.2 to 1.10.3

**#12 - 2016-11-22 01:46 AM - Raymond Hoh**

- Status changed from Assigned to Duplicate

I agree with this. Does that mean there's nothing left to do on this ticket?

That's correct. Let's close this in favor for [#3175](#).

**Files**

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Screen Shot 2016-11-14 at 10.58.37 AM.png	177 KB	2016-11-14	Matt Gold
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