

CUNY Academic Commons - Bug #6869

Report: Email notifications not going out

2016-11-29 01:51 PM - Matt Gold

Status:	Resolved	Start date:	2016-11-29
Priority name:	Urgent	Due date:	
Assignee:	Raymond Hoh	% Done:	0%
Category name:	Email Notifications	Estimated time:	0.00 hour
Target version:			
Description			
I received a report that email notifications are not being sent for group forum posts. Can you please check into the matter? No email notifications went out for the last two posts here -- http://commons.gc.cuny.edu/groups/journal-of-interactive-technology-and-pedagogy/forum/			

History

#1 - 2016-11-29 02:52 PM - Boone Gorges

- Assignee changed from Boone Gorges to Raymond Hoh

Forum posts were causing fatal errors of the following form:

```
[Tue Nov 29 14:45:32 2016] [error] [pid 16668] sapi_apache2.c(325): [client 73.36.161.106:49992] PHP Fatal error: Call to undefined method BP_Reply_By_Email::prepend_rbe_marker_to_content() in /var/www/html/commons/www/wp-content/plugins/bp-reply-by-email/bp-rbe-core.php on line 246
```

I'm not sure what happened here. I did have to move something around on the production server this morning, during which time it's possible that I removed some changes that'd been staged but not committed on production. Ray, do you have any ideas?

I manually added the missing method, based on previous changesets. Ray, please check `git diff wp-content/plugins/bp-reply-by-email` to make sure that I did the right thing :-D

#2 - 2016-11-29 06:33 PM - Matt Gold

Hi Boone -- is there any possibility that this is related to the changes Lihua just made to the email server? I thought I saw an email from him about that.

#3 - 2016-11-29 09:38 PM - Boone Gorges

The only change I recall was to the log file locations. If there were a mistake in the mail configuration, the server would not be sending any emails at all. But it is, so I don't think it's related.

#4 - 2016-11-29 09:42 PM - Raymond Hoh

- Status changed from Assigned to Resolved

Odd, 1.10.x branch has the `prepend_rbe_marker_to_content()` method, but master branch didn't.

It looks like this recent merge commit from 1.10.x to master caused the issue:

<https://github.com/cuny-academic-commons/cac/commit/8022b09b0feca9604f362a6d983b6401ce151c66>

I've rectified this by re-applying the missing lines for RBE to master branch as a hotfix:

<https://github.com/cuny-academic-commons/cac/commit/1aacfb72abcca4354fd372517f9dfb0054d89fd0>

#5 - 2016-11-29 09:44 PM - Boone Gorges

Thanks for fixing this, Ray!