

CUNY Academic Commons - Support #6899

New user has misspelled her own name

2016-12-01 01:47 PM - Marilyn Weber

Status:	Resolved	Start date:	2016-12-01
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Account settings	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Newly registered Shelly Eversley (shelly.eversley@baruch.cuny.edu) has a current login in name "shellyeversely" but would like to change it to "shellyeversley." (Switched L and E at the end). Oops! I assume this is something I cannot do myself?			

History

#1 - 2016-12-01 01:52 PM - Matt Gold

- Category name set to Account settings
- Status changed from New to Assigned
- Assignee set to Boone Gorges

#2 - 2016-12-01 02:54 PM - Boone Gorges

- Status changed from Assigned to Reporter Feedback
- Target version set to Not tracked

You are correct that you cannot make the change. I can do it. But, to clarify, the user is not new - I see activity going back to Dec 2015. As such, changing the user login may have the side effect of breaking some incoming permalinks. Eg, if anyone linked to <http://commons.gc.cuny.edu/members/shellyeversely/>, those links will now 404.

Can you confirm this with the user before I make the change?

#3 - 2016-12-01 04:41 PM - Marilyn Weber

Here is her reply:

"Thanks. That's fine as long as it doesn't affect links to Faculty Fellowship Publication Program group."

#4 - 2016-12-01 04:48 PM - Marilyn Weber

Which, I've just discovered is a group that Luke is in - <https://commons.gc.cuny.edu/groups/faculty-fellowship-publication-program-ffpp/members/>

Other info - she does have a correctly spelled CUNY.is link - <http://cuny.is/shellyeversley>

#5 - 2016-12-01 05:10 PM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

Thanks for the follow-up, Marilyn. I've made the change: <https://commons.gc.cuny.edu/members/shellyeversley/>

Most links are created dynamically, so will be updated automatically. I believe I've caught all the hardcoded ones, but please let Shelly know to contact us if she finds anything amiss.