

CUNY Academic Commons - Support #6905

domain mapping - Approaching Dance conference

2016-12-01 07:08 PM - scott voth

Status:	Rejected	Start date:	2016-12-01
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Domain Mapping	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Name: Fidan Akinci			
Description: We are going live with the website of a conference we are organizing. We have already purchased the domain.			
Domain to Map: http://approachingdance.com			
Commons URL: https://dtsaconf.commons.gc.cuny.edu/			
Go Live Date: 2 Dec, 2016			
Preferred Contact Method: efakinci@gmail.com			

History

#1 - 2016-12-01 09:22 PM - Boone Gorges

- Assignee set to Matt Gold

#2 - 2016-12-02 02:57 PM - Matt Gold

I've made the request of IT

#3 - 2016-12-03 10:59 AM - Matt Gold

- Status changed from New to Assigned

- Assignee changed from Matt Gold to Boone Gorges

Hi All -- the domain map has been set up on the server.

#4 - 2016-12-05 11:22 AM - Boone Gorges

- Status changed from Assigned to Reporter Feedback

- Target version set to Not tracked

Thanks, Matt.

Scott, the domain in question appears to be using a redirect to <https://dtsaconf.commons.gc.cuny.edu/>, rather than a DNS record. As such, if I set up the domain mapping, it'll be impossible to visit the page (infinite redirects). If the user would like to have the approachingdance.com URL appear in the address bar when viewing the site, the DNS will have to be modified (CNAME to commons.gc.cuny.edu). On the other hand, if the user is happy with the current redirect, no action is needed.

#5 - 2017-11-15 11:09 AM - Boone Gorges

- Status changed from Reporter Feedback to Rejected

Closing this ticket due to inactivity. I'm assuming that the user is happy with the current redirect situation. If not, please initiate the DNS changes described above and we can set up actual domain mapping.