

## CUNY Academic Commons - Support #7295

### commonsinbox.org performance issues

2017-01-02 01:29 PM - scott voth

|  |                                  |
|--|----------------------------------|
| <b>Status:</b> Resolved  | <b>Start date:</b> 2017-01-02    |
| <b>Priority name:</b> High   | <b>Due date:</b>                 |
| <b>Assignee:</b>   | <b>% Done:</b> 0%                |
| <b>Category name:</b> commonsinbox.org   | <b>Estimated time:</b> 0.00 hour |
| <b>Target version:</b> Not tracked   |                                  |
| <b>Description</b><br>Hi - I am noticing extremely bad response time on CBOX.org. The Commons performance is fine. January 2nd 1:15 PM. The activity stream seems filled with entries. Are we getting spammed? |                                  |

#### History

##### #1 - 2017-01-02 02:04 PM - Boone Gorges

Thanks for reporting this, Scott. The object cache configuration was incorrect, probably due to a recent reshuffling of the webserver responsible for serving the commonsinbox.org site. I've swapped out the config for something more resilient ('localhost' rather than an IP address) and performance seems to be restored. Can you confirm?

##### #2 - 2017-01-02 02:11 PM - Matt Gold

Boone Gorges wrote:

Thanks for reporting this, Scott. The object cache configuration was incorrect, probably due to a recent reshuffling of the webserver responsible for serving the commonsinbox.org site.

I think the GC hosts it, no?

##### #3 - 2017-01-02 02:13 PM - Boone Gorges

Matt Gold wrote:

Boone Gorges wrote:

Thanks for reporting this, Scott. The object cache configuration was incorrect, probably due to a recent reshuffling of the webserver responsible for serving the commonsinbox.org site.

I think the GC hosts it, no?

"webserver", not "host". The Apache boxes have been switched a number of times over the last few weeks.

##### #4 - 2017-01-02 02:14 PM - Matt Gold

aha. got it -- thanks

##### #5 - 2017-01-02 11:18 PM - scott voth

Yes - I everything seems responding as usual. Thanks! I think this issue can be closed.

##### #6 - 2017-01-03 10:52 AM - Boone Gorges

- Status changed from New to Resolved

- Target version set to Not tracked

Thanks, Scott!