

CUNY Academic Commons - Bug #7349

LACUNY Institute website

2017-01-06 10:36 AM - Marilyn Weber

Status:	Resolved	Start date:	2017-01-06
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Membership	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Boone - I've had a few interactions on Zendesk with participants of the LACUNY Institute website (https://2017lacunyinst.common.gc.cuny.edu). I've asked a current admin, Junior Tidal, to add me as an admin, but he hasn't yet done so. Might I ask that you add me? I just feel bad because the initial complaint dates from before the holidays so I'd love to solve it asap. Thanks!			

History

#1 - 2017-01-06 10:41 AM - Boone Gorges

- Category name set to Membership
- Status changed from New to Resolved
- Target version set to Not tracked

Sure thing. You've been added. Please let me know if you have troubles accessing.

#2 - 2017-01-11 02:01 PM - Marilyn Weber

- Status changed from Resolved to New

I had not troubles, but now, as admin, I am trying to invite Kimberley Bugg as an admin. (You just updated the address associated with the account. I see that the change is there.) She says she has not received the invite. To test if the problem was on the blog site, I just invited myself (at another email address). No problems - I received the invite immediately. Is there a way for you to see what is happening with her invite? Thanks!

#3 - 2017-01-11 03:14 PM - Marilyn Weber

- Status changed from New to Resolved

Never mind! She finally got it.

#4 - 2017-01-11 04:26 PM - Boone Gorges

:-D