

## CUNY Academic Commons - Support #7486

### changed email address

2017-01-23 04:37 PM - Marilyn Weber

<b>Status:</b>	Resolved	<b>Start date:</b>	2017-01-23
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category name:</b>	Membership	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		

#### Description

Zendesk user Paul Holchak reports:

"I forgot my password. But the email I registered under, my old GC email account ([pholchak@gc.cuny.edu](mailto:pholchak@gc.cuny.edu)) is defunct so I can't use it to reset my password. My new GC email that is active is [pholchak@gradcenter.cuny.edu](mailto:pholchak@gradcenter.cuny.edu). My username is martinbobby68."

LMK if you need more info. Thanks!

#### History

##### #1 - 2017-01-24 10:00 PM - Boone Gorges

- Category name set to Membership
- Status changed from New to Resolved
- Target version set to Not tracked

Email address has been changed. Let me know if there are further issues. Thanks!