

CUNY Academic Commons - Support #7972

expand the memory limit for videos?

2017-04-14 05:21 PM - Marilyn Weber

Status:	Resolved	Start date:	2017-04-14
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:		Estimated time:	0.00 hour
Target version:	Not tracked		

Description

Joe Rosenberg asks:

I was hoping to upload a video of a training I did onto my cuny.is/planningwithparents site, however I see that there is a 40 mb limit on file size.

My questions: is there any plugin that can I was hoping to upload a video of a training I did onto my cuny.is/planningwithparents <<http://cuny.is/planningwithparents>> site, however I see that there is a 40 mb limit on file size.

My questions: is there any plugin that can expand the memory limit for videos, and if not, wondering if there are any suggestions for linking a video (if I post it on YouTube is that the best solution?)., and if not, wondering if there are any suggestions for linking a video (if I post it on YouTube is that the best solution?).

History

#1 - 2017-04-18 11:25 PM - Boone Gorges

- Status changed from New to Reporter Feedback

- Target version set to Not tracked

Hi Marilyn - Apologies to you and to Joe for the delayed response.

How big is the file that Joe would like to upload? There are some technical limitations that put a practical cap on how big of a file we can allow to be uploaded on the Commons. A bit bigger than 40MB is probably fine, but hundreds of megabytes probably won't work for a number of reasons.

If the file is quite large, then a service like YouTube is probably a good fit. Once uploaded to YouTube, the video could be embedded on a Commons site simply by pasting the YouTube URL onto its own line in the post editor.

#2 - 2017-04-20 09:12 AM - Marilyn Weber

He did that. This can be closed. Thanks!

#3 - 2017-04-20 10:07 AM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

Thank you!