

CUNY Academic Commons - Bug #8

Blog Comment Reply not working

2009-09-05 01:57 PM - Bruce Naples

| | | | |
|---|-----------|------------------------|------------|
| Status: | Resolved | Start date: | 2009-09-05 |
| Priority name: | Normal | Due date: | |
| Assignee: | Matt Gold | % Done: | 0% |
| Category name: | | Estimated time: | 0.00 hour |
| Target version: | | | |
| Description | | | |
| I wanted to "Reply" to a comment on my Blog, but every time I hit Reply the cursor jumps to the bottom of the page and the request is then seemingly ignored. | | | |
| Using IE 8 on Windows XP | | | |

History

#1 - 2009-09-06 01:26 AM - Matt Gold

- File *bleeding-edge-screenshot.bmp* added

- Assignee set to Matt Gold

Hi Bruce,

Thanks for submitting these tickets.

I just took a look at your blog, but I'm not sure that I see the "reply" button that you're referring to. When I'm on the homepage of the blog, I see links at the bottom of each post that show the number comments (ex. "2 comments."). And when I'm on a post, I see comments and then, at the bottom of the page, a comment box (screenshot attached). Are you seeing something different?

Two thoughts:

1. It would be great to see a screencast of what you're describing. If you have time to record something quick on [Screentoaster](#) or [Jing](#), that would be great.
2. If you have any other browsers installed on your computer, I'd love to know whether you're seeing the same behavior with them.

#2 - 2009-09-06 02:29 AM - Matt Gold

- Status changed from *New* to *Assigned*

#3 - 2009-09-12 02:28 PM - Matt Gold

Hi Bruce,

Can you update this ticket either by visiting the site, clicking "update," and entering your info or by sending me an email in response to my reply to your original ticket? I'd like to resolve this issue so that we can close this ticket.

Thanks,

Matt

#4 - 2009-09-13 02:52 AM - Matt Gold

- Status changed from *Assigned* to *Resolved*

After emailing with Bruce, I realized a few things:

1. He was trying to reply to a comment from the Dashboard of the blog. When a blog owner is in the dashboard and looking at a submitted comment, there is a reply button there, and that's where the problem was.
2. Since replying on the frontend is presumably how most users will reply to comments, I'm not certain that we need to debug WPMu on this point. Instead, we should produce documentation that makes clear how to respond to comments on the frontend.
3. What Bruce *really* wanted to do was to have threaded comments, which would allow him to have his reply appear directly under a submitted comment. I showed him [this post about threaded comments](#) on the WordPress blog.

This issue appears to be resolved, so I am closing the ticket. Bruce, if this crops up again, or if you don't agree that the ticket should be closed, please submit another one. Thanks again for helping to improve the Commons!!

Files

bleeding-edge-screenshot.bmp

845 KB

2009-09-06

Matt Gold