

## NYCDH Community Site - Bug #8050

### problem resetting pw

2017-04-27 02:11 PM - Matt Gold

<b>Status:</b> Rejected	<b>Start date:</b> 2017-04-27
<b>Priority name:</b> Normal	<b>Due date:</b>
<b>Assignee:</b> Raymond Hoh	<b>% Done:</b> 0%
<b>Category name:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Description</b>	
Hi Ray,  I tried to reset my pw on the NYCDH site and ran into the attached error. I had clicked on the link from the reset email and then submitted the WP-suggested password. then the page hung and you can see the result in the screenshot.	

### History

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#### #1 - 2017-04-27 02:49 PM - Raymond Hoh

Hi Matt,

I just tried resetting my password and I was able to.

Can you try again and see if you run into any trouble? If you do, I can manually reset it for you.

#### #2 - 2017-04-27 03:54 PM - Matt Gold

- Status changed from Assigned to Rejected

Hi Ray -- you're right. I just tried again and it worked perfectly for me. Apologies for the false alarm!

### Files

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Screen Shot 2017-04-27 at 2.09.28 PM.png	60.6 KB	2017-04-27	Matt Gold
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