CUNY Academic Commons - Bug #8161

Contact form info sent to Commons email

2017-05-17 03:58 PM - Matt Gold

Status:	Rejected		**Start date:**	2017-05-17
Priority name:	Normal		**Due date:**	
Assignee:	Boone Gorges		**% Done:**	0%
Category name:			**Estimated time:**	0.00 hour
Target version:				

Description

Hi Boone,

FYI -- I received an email from a contact form on Luke's site. I think we set up contact forms to work in a custom way due to spam issues, so I'm not sure whether this is expected behavior or not. I will forward the email.

History

#1 - 2017-05-18 03:22 PM - Boone Gorges

- Status changed from Assigned to Reporter Feedback

It looks like your email address is listed as the admin for this site. See https://vp.commons.gc.cuny.edu/wp-admin/options-general.php. This probably means you created it.

Swap it out with the intended address, and run another test. I'm pretty sure it'll work once the setting is updated.

#2 - 2017-05-18 07:11 PM - Matt Gold

Okay. It was the commons@gc.cuny.edu address rather than mine. I kind of doubt Luke set it up that way, though? Didn't we at one point -- in response to a request from IT -- set up some kind of override for forms on the Commons?

Luke, if you can let us know whether you entered Commons address into the form, that would be helpful.

#3 - 2017-05-18 09:29 PM - Boone Gorges

The header of the email that you forward to me included the following:

```
To: mattgold@gmail.com
```

Are you sure it was sent to commons@gc.cuny.edu?

This contact form is explicitly set up to send emails to your Gmail address:
https://vp.commons.gc.cuny.edu/wp-admin/admin.php?page=wpcf7&post=72&action=edit

We do some modification of Reply-To and other headers in outgoing emails, but we don't change recipients, as far as I can tell.

#4 - 2017-05-18 09:53 PM - Luke Waltzer

I'm guessing that CF7 defaults the site's creator into the to field. Matt, you created VP for us to bypass the minimum character requirement on site domains.

I think Elizabeth implemented the form but never verified where emails go.

Changing to Elizabeth's email, and recommending that we add a captcha to that form when we do some work on it this summer.

#5 - 2017-05-21 10:52 PM - Boone Gorges

- Status changed from Reporter Feedback to Rejected

Sounds like this is a configuration issue, so I'm going to close the ticket. Thanks all.