NYCDH Community Site - Bug #8397

Profile question

2017-07-07 05:27 PM - Matt Gold

Status:	Resolved		**Start date:**	2017-07-07
Priority name:	Normal		**Due date:**	
Assignee:	Raymond Hoh		**% Done:**	0%
Category name:			**Estimated time:**	0.00 hour
Target version:				

Description

Hi Ray,

This came in from a NYCDH member -- do you have thoughts?

> I'm getting a strange error if I try to access my profile from the upper right avatar menu (http://nycdh.org/wp-admin/profile.php). It tells me, "Sorry, you are not allowed to access this page."

> I can navigate to edit my profile another way (reaching http://nycdh.org/members/adonlon/profile/edit/group/1/) so it's not urgent--but I thought I'd let you know.

History

#1 - 2017-07-07 08:12 PM - Raymond Hoh

- Status changed from Assigned to In Progress

Hi Matt,

It appears that adonlon did not have a WordPress role, so that's why the Profile link from the admin bar did not work for her. However, she did have the bbPress role of "participant".

I just updated her WordPress role to "subscriber" so she should be able to access the Profile link as expected now. Can you ask her to verify if this works or not? Can she also describe what page she was on when she tried to click on the Profile link? Was it the WP admin dashboard?

The main issue now is to figure out a user was able to have no role on the main NYCDH site. Will look into this and report back.

#2 - 2017-07-07 08:20 PM - Matt Gold

great -- thanks, Ray, for your answer and quick response. I cc'ed you on my reply

#3 - 2017-07-09 04:14 PM - Raymond Hoh

I've narrowed down the problem to the bbPress plugin.

If you're interested, there is an existing ticket that mentions the problem here:
https://bbpress.trac.wordpress.org/ticket/2210

A workaround could involve adding the WordPress role when a user is activated, instead of having bbPress attempt to hijack the role routine when the activated user logs in.

#4 - 2017-07-09 07:06 PM - Matt Gold

thanks, Ray. I'm happy to go with whatever you think is best. It's concerning, though, as NYCDH is a straight WP install, right? Should we integrate this fix into CBOX?

#5 - 2017-07-10 01:21 PM - Raymond Hoh

Actually, it appears that the bug occurs with BuddyPress on WordPress multisite installs.

When a user registers and activates their account, no WordPress role is assigned to that user.

I've created a ticket with a fix here:
https://buddypress.trac.wordpress.org/ticket/7565

And have added a variation of that fix on NYCDH for now.

#6 - 2017-07-10 01:23 PM - Matt Gold

Wow -- that seems like a significant bug! thanks for fixing, Ray

#7 - 2018-02-21 07:21 PM - Raymond Hoh

- Status changed from In Progress to Resolved

Going to mark this as resolved as I've added a temporary fix for NYCDH and BuddyPress is going to release a variation of the fix for v3.0.