

CUNY Academic Commons - Bug #8411

Under Maintenance Message

2017-07-17 12:48 PM - Luke Waltzer

Status: Resolved	Start date: 2017-07-17
Priority name: Normal	Due date:
Assignee:	% Done: 0%
Category name:	Estimated time: 0.00 hour
Target version: Not tracked	

Description

Commons went down a few minutes ago... got Jetpack notification saying vp.commonsgc.cuny.edu was down, the site I was working on wasn't accessible (<https://tcunysummer.commonsgc.cuny.edu/>), and I got an Under Maintenance message on the homepage when I visited.

It's back up, but Is it normal behavior for that maintenance message to appear when the site is inaccessible, or did something specific trigger that?

History

#1 - 2017-07-17 01:40 PM - Raymond Hoh

I believe this might be normal because I seem to recall from an email chain that IT put such a system into place for the Commons. It's quite possible that I might be misinterpreting from that conversation though.

#2 - 2017-07-17 04:13 PM - Boone Gorges

- Status changed from New to Resolved
- Target version set to Not tracked

This splash page is by design. It's our custom 50x page. Note that it's not a "maintenance" message, but refers to "technical problems". So it's semantically correct :-D

Files

Screen Shot 2017-07-17 at 12.44.00 PM.png	206 KB	2017-07-17	Luke Waltzer
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