

# CUNY Academic Commons - Support #8624

## domain mapping request

2017-08-29 08:31 PM - scott voth

<b>Status:</b>	Resolved	<b>Start date:</b>	2017-08-29
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Boone Gorges	<b>% Done:</b>	0%
<b>Category name:</b>	Domain Mapping	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		
<b>Description</b>			
Hi - Matthew Conroy requested the following domain mapping:  bmccetls.commons.gc.cuny.edu ==> <a href="http://www.bmcc.cuny.edu/cetls">www.bmcc.cuny.edu/cetls</a>  golive date 8/31/17  I will let him know he needs to do stuff on his side.			
<b>Related issues:</b>			
Related to CUNY Academic Commons - Bug #9346: Clone cetls.bmcc.cuny.edu for d...		<b>New</b>	<b>2018-03-05</b>

### History

#### #1 - 2017-08-29 09:32 PM - Boone Gorges

- Status changed from New to Reporter Feedback

Hi Scott - It's not currently possible for us to map a URL like [www.bmcc.cuny.edu/cetls](http://www.bmcc.cuny.edu/cetls) to a Commons site. We can only map domains, without the trailing directory /cetls. There are two options:

1. Use a redirect instead. [www.bmcc.cuny.edu/cetls](http://www.bmcc.cuny.edu/cetls) could redirect to bmccetels.commons.gc.cuny.edu, and all further navigation will be at Commons URLs
2. Get BMCC to set up a subdomain for CETLS - perhaps cetls.bmcc.cuny.edu - and point **that** at the Commons

#### #2 - 2017-09-10 10:34 AM - scott voth

- Status changed from Reporter Feedback to Resolved

#### #3 - 2017-10-04 06:36 PM - scott voth

- Status changed from Resolved to New

- Assignee set to Boone Gorges

Hi - BMCC has set up a subdomain - cetls.bmcc.cuny.edu - for this and now they are trying to map. Member said that "CUNY" has made CName changes. It still doesn't work for me. Could it be because our changes haven't been requested yet? Or maybe on their settings are wrong?

#### #4 - 2017-10-05 10:24 AM - Boone Gorges

- Status changed from New to Resolved

- Target version set to Not tracked

Hi Scott - The DNS is correct, but I hadn't yet set up the domain on the Commons end. (This was the first I'd heard of it :) I've configured the domain and it appears to be working now: <http://cetls.bmcc.cuny.edu/> Please feel free to reopen if there are issues!

#### #5 - 2017-10-05 12:46 PM - scott voth

Thanks Boone - I wasn't really aware what they were up to until yesterday. Sorry for late notice.

#### #6 - 2017-10-05 12:50 PM - Boone Gorges

No worries! I just wanted to clarify that these mappings only work once both sides have done their config. Thanks for your patience!

#### #7 - 2018-03-05 08:47 PM - Raymond Hoh

- Related to Bug #9346: Clone cetls.bmcc.cuny.edu for development added