

# CUNY Academic Commons - Feature #8670

## Group Forum Notifications

2017-09-07 07:30 AM - Matt Gold

<b>Status:</b>	Resolved	<b>Start date:</b>	2017-09-07
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Raymond Hoh	<b>% Done:</b>	0%
<b>Category name:</b>	Email Notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	1.11.15		
<b>Description</b>			
Hi All --			
Just wonder whether we need "Topic" in the email subject line of email notifications. It strikes me that it's unnecessary, especially as it appears in every notification. The message I just sent out to our team, for instance, reads:			
(CUNY Academic Commons Team) Topic - A few notes			
I think it would be fine without "Topic," and that removing it would reduce clutter, especially for long email subject lines. What do others think?			
<b>Related issues:</b>			
Related to CUNY Academic Commons - Feature #6677: Launching Discussion of Gro...		<b>Resolved</b>	<b>2016-11-11</b>
Related to CUNY Academic Commons - Feature #12505: Email subject lines		<b>Resolved</b>	<b>2020-03-04</b>

### History

#### #1 - 2017-09-07 02:13 PM - Raymond Hoh

- Related to Feature #6677: Launching Discussion of Group Forum Emails added

#### #2 - 2017-09-07 02:16 PM - Raymond Hoh

See [#6677](#) where this was implemented.

The rationale behind "Topic" is group emails can have other types of content besides forum topics such as new documents (Doc), new file uploads (File) and new group blog posts (Blog Post).

The type is prefixed before the subject title to let you know what type of group item is happening. In this case, "Topic" means that the email action is for a group forum topic. Group forum topics are most likely going to be seen for group emails, so this is what Matt is probably referring to.

If "Topic" is distracting, I can remove this prefix from group forum emails. Happy to hear of other solutions.

#### #3 - 2017-09-07 02:42 PM - Matt Gold

Aha -- that's interesting. Thanks for the reminder of this conversation, Ray. I'd say that we should not include "Topic" but should include (File) or whatever when other, less frequent types of actions are taken

#### #4 - 2017-09-11 09:44 PM - Boone Gorges

- Target version set to 1.12

#### #5 - 2017-09-15 11:21 AM - Raymond Hoh

- Status changed from Assigned to Staged for Production Release

- Assignee changed from Paige Dupont to Raymond Hoh

- Target version changed from 1.12 to 1.11.13

I've removed the 'Topic' string from group email subject lines for 1.11.x branch -

<https://github.com/cuny-academic-commons/cac/commit/574a550e2c709009556fca7b76031aa8c4aa87d8>

Let me know if anything else needs to be done here.

#### #6 - 2017-09-22 10:35 AM - Boone Gorges

- Target version changed from 1.11.13 to 1.11.14

**#7 - 2017-10-02 11:09 AM - Boone Gorges**

- *Target version changed from 1.11.14 to 1.11.15*

**#8 - 2017-10-03 12:50 PM - Raymond Hoh**

- *Status changed from Staged for Production Release to Resolved*

I think this can be marked as resolved since the subject line adjustment was implemented in 1.11.13.

Please reopen if more adjustments are necessary.

**#9 - 2017-10-03 02:38 PM - Matt Gold**

Great. Belated thanks for your work on this, Ray.

**#10 - 2020-03-10 11:28 AM - Boone Gorges**

- *Related to Feature #12505: Email subject lines added*