

CUNY Academic Commons - Support #8726

Redirect problem

2017-09-21 12:09 PM - Marilyn Weber

Status: Resolved	Start date: 2017-09-21
Priority name: Normal	Due date:
Assignee:	% Done: 0%
Category name:	Estimated time: 0.00 hour
Target version:	

Description

Amanda Licastro reports:

For my site <https://digitocentrism.commons.gc.cuny.edu/> I have set up a redirect link to <http://digitocentrism.com/>. It works for me on all browsers, but I have now had three people report that it does not redirect on any of their browsers. A screenshot of the result is attached. I really need this fixed ASAP.

History

#1 - 2017-09-21 12:14 PM - Luke Waltzer

- Status changed from New to Resolved

Fixed.

The Commons site's Reading setting was set to be visible only to logged in users of the Commons... so only logged in users were redirected. I have changed that setting to Discourage Search Engines from Indexing <<https://digitocentrism.commons.gc.cuny.edu/wp-admin/options-reading.php>>, and the redirect is now working for logged out users.

I notified Amanda and asked her for confirmation. Will reopen this ticket if there's an issue.

Files

Digitocentrism.JPG	71.7 KB	2017-09-21	Marilyn Weber
--------------------	---------	------------	---------------