

CUNY Academic Commons - Support #8978

removing old groups

2017-12-04 03:40 PM - Marilyn Weber

Status:	Resolved	Start date:	2017-12-04
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:	Groups (misc)	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Weirdly, I have just gotten two tickets on Redmine that complain about the same thing: a new directory or chair of a CUNY entity is complaining because they have found a group that seems to consist of people in their position, but the group is defunct. I would imagine this has happened before, and my understanding is that we won't remove old groups without an admin request to do so. Is that right?			

History

#1 - 2017-12-04 03:42 PM - Matt Gold

Yes, that is correct

#2 - 2017-12-04 03:43 PM - Matt Gold

though if the admins have moved on/can't be reached, and the request is legitimate, we can do this

#3 - 2017-12-04 03:49 PM - Marilyn Weber

Is there a way for me to see who the admins are? Some of the groups are hidden. The groups I'd need to contact are:

<https://commons.gc.cuny.edu/groups/cuny-esl-discipline-council/>

and

<http://cuny.is/group-cuny-writing-center-directors>

Please add me as admin to both. Thanks!

As an alternative to removing the groups, could we make the new requesters new admins?

#4 - 2017-12-05 11:47 AM - Boone Gorges

- Target version set to Not tracked

Generally we don't like to make these changes without first reaching out to the existing admins.

The admins of the groups in question are:

cuny-esl-discipline-council - <https://commons.gc.cuny.edu/members/pjuza/>

cuny-writing-center-directors - <https://commons.gc.cuny.edu/members/jschneiderman/>

I'd encourage you or the reporter to reach out directly to these admins. If they can't be contacted after some time, let's figure out how to handle group ownership.

#5 - 2017-12-07 12:13 PM - Marilyn Weber

We now have a request for removal from one of the admins:

Dear Commons Administrator,

Please remove the "CUNY Writing Center Directors" from the CUNY Commons.

I should have closed the group some time ago, and now it is causing confusion.

Thanks,

Jason Schneiderman

Jason Schneiderman, PhD

Associate Professor, Department of English

#6 - 2017-12-07 03:50 PM - Boone Gorges

Thanks, Marilyn.

Matt, could you please sign off on this before I delete? There's only a single piece of content in the group (a cross-posted announcement from last year), so I don't think there's anything that would warrant a different strategy (like putting the group into some sort of hidden status), but I'd like your OK on this before an irreversible delete.

#7 - 2017-12-07 03:52 PM - Matt Gold

yeah, let's delete. Thank you

#8 - 2017-12-07 04:11 PM - Boone Gorges

Deleted.

#9 - 2018-12-10 03:52 PM - Boone Gorges

- *Category name set to Groups (misc)*

- *Status changed from New to Resolved*