

CUNY Academic Commons - Bug #8991

RBE duplicate email message issue

2017-12-11 04:01 PM - Matt Gold

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|---|----------------|------------------------|-------------------|
| Status: | Hold | Start date: | 2017-12-11 |
| Priority name: | Normal | Due date: | |
| Assignee: | Raymond Hoh | % Done: | 0% |
| Category name: | Reply By Email | Estimated time: | 0.00 hour |
| Target version: | Not tracked | | |
| Description | | | |
| <p>Hi Ray -- I received a message saying that I was trying to post a message via RBE that had already been posted. It is true that I had posted the same message via RBE, but it was to a different group. I received the following message when I did:</p> <p>Hi there,</p> <p>Unfortunately, your new forum topic could not be posted because it appears you already created this topic before.</p> <p>Here is a copy of your attempted topic:</p> <p>"Forwarded message:</p> | | | |
| Related issues: | | | |
| Related to CUNY Academic Commons - Feature #10659: Post to multiple groups vi... | | Assigned | 2018-11-04 |

History

#1 - 2017-12-11 04:02 PM - Matt Gold

Note that I did wind up posting it a second time, this time through the web interface

#2 - 2017-12-11 04:11 PM - Raymond Hoh

RBE uses bbPress's logic to check for duplicate forum topics.

When you post on the web, since you are an administrator, you are able to bypass this check.

When posting via RBE, bbPress does a logged-in user check for administrator privileges. Since RBE functions in a logged-out state, your topic will be checked for duplicates regardless of your administrator role.

For a workaround when posting duplicate topics via RBE, alter the body of the message slightly.

Another way to address this is to get bbPress to modify their `bbp_check_for_duplicate()` function to check against the post author instead of the logged-in user.

If you feel that we do not need to keep bbPress's logic of duplicate forum topics for RBE, then let me know and I'll see what I can do.

#3 - 2017-12-11 08:56 PM - Matt Gold

thanks, Ray. Just to confirm: it checks across groups, rather than for duplicate posts in a single group?

Changing the message a bit is a good workaround and I don't mind doing it.

#4 - 2017-12-12 11:13 AM - Boone Gorges

- Assignee changed from Raymond Hoh to Matt Gold

- Target version set to Not tracked

My understanding is that this doesn't require any changes that are tracked in the codebase, so I've moved this out of regular milestones. Please correct if this is an error.

#5 - 2017-12-12 11:42 AM - Raymond Hoh

Just to confirm: it checks across groups, rather than for duplicate posts in a single group?

Yes, the duplicate check is done across all group forums.

Changing the message a bit is a good workaround and I don't mind doing it.

This is only necessary when using RBE for now.

Just quoting myself here:

Another way to address this is to get bbPress to modify their `bbp_check_for_duplicate()` function to check against the post author instead of the logged-in user.

I created a bbPress ticket for making the `bbp_check_for_duplicate()` function less reliant on the current user context:
<https://bbpress.trac.wordpress.org/ticket/3186>

We'll see what they say about this.

#6 - 2018-02-18 03:40 PM - Raymond Hoh

- Status changed from Assigned to Hold
- Assignee changed from Matt Gold to Raymond Hoh

An update here, bbPress merged my fix. Not sure when they intend to ship their next release though.

In the meantime, the workaround to slightly modify the email content when posting duplicate topics/replies stands.

#7 - 2018-02-18 03:56 PM - Matt Gold

Thank you, Ray

#8 - 2018-02-18 08:53 PM - Boone Gorges

Thanks for following up on this, Ray.

#9 - 2018-11-06 02:13 AM - Raymond Hoh

- Related to Feature #10659: Post to multiple groups via email added

#10 - 2019-03-11 11:33 PM - Raymond Hoh

- Related to Bug #7762: RBE post didn't go through added

#11 - 2019-03-11 11:34 PM - Raymond Hoh

- Related to deleted (Bug #7762: RBE post didn't go through)