CUNY Academic Commons - Support #9053

WPBakery Visual Composer plugin Not Working

2018-01-02 03:05 PM - scott voth

Status:	Resolved		**Start date:**	2018-01-02
Priority name:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category name:	WordPress Plugins		**Estimated time:**	0.00 hour
Target version:	1.12.6			

Description

Hi - After latest update of Bridge theme, it seems that Visual Composer is no longer working. See attached "Update Required" message. It doesn't save changes at all in Firefox, and in Chrome it is very buggy, but ultimately does save changes. Can we update?

History

#1 - 2018-01-02 09:07 PM - Boone Gorges

- Target version set to 1.12.6

Sorry for the troubles, Scott - I didn't realize that the js_composer plugin was shipped with these themes (and not separately). I'll have to work this into the propietary-theme upgrade routine.

I've upgraded in the repo in https://github.com/cuny-academic-commons/cac/commit/439da27b270a7a286535c515b4ce0cf7d5123359. It's a fairly large version upgrade, so I'm somewhat wary of shipping it as a hotfix. But if Visual Composer is broken everywhere on the Commons (not just on Bridge-powered sites), perhaps it's worth pushing anyway. Scott, do you have any way to tell whether this is the case? Can you check Visual Composer on another site?

#2 - 2018-01-02 09:10 PM - Matt Gold

- File Screen Shot 2018-01-02 at 9.09.00 PM.png added

Hi Boone -- FYI, when I download these themes from Envato/Themeforest, I generally click "Installable WordPress File Only." (see attached screenshot). Should I choose another option?

#3 - 2018-01-02 09:31 PM - Boone Gorges

Matt - What you currently do is fine, thanks.

#4 - 2018-01-04 06:24 PM - scott voth

Hi Boone - Yes it seems to be broken in other sites as well. But if it is just me complaining, we can wait until next maintenance release.

#5 - 2018-01-04 09:41 PM - Boone Gorges

- Status changed from New to Testing Required

Thanks, Scott. If it's not working anywhere, there's little harm that could be done in pushing out an upgrade right away. I've just done so - could you have a look on a few sites to see if things are working properly again?

#6 - 2018-01-09 11:13 AM - Boone Gorges

- Status changed from Testing Required to Resolved

Marking resolved, but Scott, please update this ticket if you find more issues.

#7 - 2018-01-09 07:50 PM - scott voth

Looks good! Thanks Boone.

Files

WPBakery.png	8.54 KB	2018-01-02	scott voth
Screen Shot 2018-01-02 at 9.09.00 PM.png	60 KB	2018-01-03	Matt Gold