

# CUNY Academic Commons - Bug #9112

## GCDI site down

2018-01-23 05:02 PM - Matt Gold

<b>Status:</b>	Resolved	<b>Start date:</b>	2018-01-23
<b>Priority name:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	Boone Gorges	<b>% Done:</b>	0%
<b>Category name:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		
<b>Description</b>			
Hi Boone,			
The GCDI site is throwing a 500 error -- <a href="https://gcdi.commons.gc.cuny.edu/">https://gcdi.commons.gc.cuny.edu/</a>			
Do you have any idea what is going on?			

### History

#### #1 - 2018-01-23 05:34 PM - Boone Gorges

Today's deployment resulted in file permissions that are out of whack on newly created files. I've sent an inquiry to IT to get help.

If it's urgent, I can force-disable PressForward for the site, which appears to be the immediate source of the issue. If I do this, PF functionality will obviously stop working (such as fetching feeds).

#### #2 - 2018-01-23 05:42 PM - Matt Gold

Hi Boone -- if you wouldn't mind force disabling PF for now, I would appreciate it. thank you

#### #3 - 2018-01-23 05:50 PM - Boone Gorges

I've temporarily disabled PressForward across the Commons, as it'll cause the same problem on any site where it's activated.

#### #4 - 2018-01-23 05:51 PM - Matt Gold

okay -- thanks, Boone.

#### #5 - 2018-01-23 10:18 PM - Boone Gorges

- Status changed from Assigned to Resolved

- Target version set to Not tracked

The problem has been fixed by Lihua. PressForward is back up and running.