

CUNY Academic Commons - Bug #9191

multiple RBE messages

2018-02-08 03:18 PM - Matt Gold

Status: Rejected	Start date: 2018-02-08
Priority name: Normal	Due date:
Assignee: Raymond Hoh	% Done: 0%
Category name: Reply By Email	Estimated time: 0.00 hour
Target version: Future release	
Description Hi Ray -- just FYI, I received three email notifications of this post -- https://commons.gc.cuny.edu/groups/oer-faculty-fellows/forum/topic/oer-event-at-baruch-in-march/	
Related issues: Related to NYCDH Community Site - Bug #8992: Multiple RBE error reports Assigned 2017-12-11	

History

#1 - 2018-02-12 02:20 PM - Raymond Hoh

- Related to Bug #8992: Multiple RBE error reports added

#2 - 2018-02-12 02:26 PM - Raymond Hoh

Hi Matt,

Was the duplicate from a new topic email or a reply to a forum topic? If the duplicate was caused by a new topic email, then this is related to [#8992](#).

My guess as to what is causing the problem is what I note here:

<https://redmine.gc.cuny.edu/issues/8992#note-3>

Since this problem occurs when SparkPost encounters a problem with our server (a non-200 response), this is a little harder to debug and I'll need to add some logs on the live server to see what I can do to mitigate this.

Putting this to the 1.13 milestone for now so I won't forget.

#3 - 2018-02-12 02:27 PM - Raymond Hoh

- Target version set to 1.13

#4 - 2018-02-12 03:09 PM - Matt Gold

Thanks, Ray. this was for a new topic. I can ask for me detail about how it was posted if you'd like. I also don't know whether I'm the only one who received multiple notifications or not

#5 - 2018-04-13 05:00 PM - Raymond Hoh

- Target version changed from 1.13 to Future release

Moving this to Future Release, since I'm not particularly sure what the main cause is.

#6 - 2018-04-13 05:08 PM - Matt Gold

- Status changed from Assigned to Rejected

I think we should reject. I will reopen if this happens again.