

## CUNY Academic Commons - Support #9767

### user deleted account but now needs one

2018-05-11 01:15 PM - Marilyn Weber

<b>Status:</b>	Resolved	<b>Start date:</b>	2018-05-11
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category name:</b>	Registration	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		
<b>Description</b>			
User Ana writes: "I had registered for an account, using my CUNY email - <a href="mailto:anafees000@citymail.cuny.edu">anafees000@citymail.cuny.edu</a> . However, I deleted it, and now I need to make a new one using the same email, but I can't use that email to make it, and I do not have any other CUNY email, what can I do?"			
<b>Related issues:</b>			
Related to CUNY Academic Commons - Feature #9773: Delete signup records when ...		<b>Resolved</b>	<b>2018-05-11</b>

### History

#### #1 - 2018-05-11 02:39 PM - Boone Gorges

- Category name set to Registration
- Status changed from New to Resolved
- Target version set to Not tracked

Related: #9166, #9147

I've deleted the signup record, so the user should now be able to register using that account. Please pass along apologies for the inconvenience.

#### #2 - 2018-05-11 02:41 PM - Boone Gorges

- Related to Feature #9773: Delete signup records when a user deletes account added