

CUNY Academic Commons - Support #9767

user deleted account but now needs one

2018-05-11 01:15 PM - Marilyn Weber

Status:	Resolved	Start date:	2018-05-11
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:	Registration	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
User Ana writes: "I had registered for an account, using my CUNY email - anafees000@citymail.cuny.edu . However, I deleted it, and now I need to make a new one using the same email, but I can't use that email to make it, and I do not have any other CUNY email, what can I do?"			
Related issues:			
Related to CUNY Academic Commons - Feature #9773: Delete signup records when ...		Resolved	2018-05-11

History

#1 - 2018-05-11 02:39 PM - Boone Gorges

- Category name set to Registration
- Status changed from New to Resolved
- Target version set to Not tracked

Related: #9166, #9147

I've deleted the signup record, so the user should now be able to register using that account. Please pass along apologies for the inconvenience.

#2 - 2018-05-11 02:41 PM - Boone Gorges

- Related to Feature #9773: Delete signup records when a user deletes account added