

CUNY Academic Commons - Support #9996

user email change request

2018-07-11 10:19 AM - Marilyn Weber

Status:	Rejected	Start date:	2018-07-11
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:	Membership	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
User Jarrod Shanahan (username jarrod123) would like to change the email associated with that account from jshanahan@gc.cuny.edu to jshanahan@gradcenter.cuny.edu Thanks!			

History

#1 - 2018-07-13 12:32 PM - Boone Gorges

- Category name set to Membership
- Status changed from New to Resolved
- Target version set to Not tracked

I've made the change.

#2 - 2018-07-13 12:35 PM - Boone Gorges

- Status changed from Resolved to Reporter Feedback

Actually, I take that back. It appears that the user created a new account using the jshanahan@gradcenter.cuny.edu email address on July 8. With that account in place, I cannot switch the old one to use the new email address. Can you ask the user what he'd like us to do? We can delete the new account, but it will mean deleting all associated content. (Old account jarrod123, new account jshanahan.)

#3 - 2018-07-14 12:26 PM - Marilyn Weber

We reports that it's fine to leave as is, he'll keep both accounts.

#4 - 2018-07-16 10:49 AM - Boone Gorges

- Status changed from Reporter Feedback to Rejected

Sounds good. Thanks for following up!